

RESOURCE DIRECTORY

HIV Services

AIDS Law of Louisiana, Inc.

2601 Tulane Ave., 5th Floor
New Orleans, LA 70190
Phone: 504-568-1631 (rings at NO/AIDS)
www.aidslaw.org
M-F, 9a-5p
Services: Legal services
Waiting List: Y Bilingual Services: Y (French)

Catholic Charities Housing

1000 Howard Ave 9th Floor
New Orleans, LA 70113
Phone: 504-310-6931 Fax: 504-529-8058
www.ccano.org
M-F, 8:30-5pm
Services: housing assistance
Waiting List: Y Bilingual Services: N

Children's Hospital - FACES

200 Henry Clay Ave.
New Orleans, LA 70118
Phone: 504-821-4611 Fax: 504-894-5128
www.chnola.org
M-F, 8:30a-5p
Services: For women, children, infants, youth and their families -case management; MH and SA counseling; peer support; childcare, health education; treatment education; transportation, emergency assistance
Waiting List: N Bilingual Services: Y (Spanish)

Community Service Center, Inc.

4000 Magazine St.
New Orleans, LA 70115
Phone: 504-897-6277 Fax: 504-897-6281
M-R/F, 10a-4p/10-2
Services: Outreach; client advocacy
Waiting List: N Bilingual Services: N

Concerned Citizens for a Better Algiers

Home Again

1409 Nunez St.
New Orleans, LA 70114
Phone: 504-362-7583, 504-362-1066 Fax: 504-362-8837
7 days, 24 hours
Services: Psychosocial support services
Waiting List: N Bilingual Services: N

Great Expectations

4298 Elysian Fields Avenue Suite B
New Orleans, LA 70122
Phone: 504-301-2532 Fax: 504-301-2560
M-F, 8a - 4:30p
Services: HIV prevention services (at-risk and HIV-positive)
Waiting List: N Bilingual Services: N

HAART

3201 General De Gaulle Suite 201
New Orleans, LA 70114
Phone: 888-647-1269, 504-364-1950
www.haartinc.org
M-F, 9a-5p
Services: Health insurance; Transportation; psychosocial support
Waiting List: N Bilingual Services: N

OPH HIV/AIDS Program (HAP)

1010 Common, 11th Floor
New Orleans, LA 70112
Phone: 504-568-7474 Fax: 504-568-7042
M-F, 8a - 4:30p
Services: Medication program (ADAP); partner counseling and referral
Waiting List: N Bilingual Services: Y (Spanish)

In This Together

1616 Canal Street, Suite 3107
New Orleans, LA 70112
Phone: 504-962-3245 Fax: 504-962-3246
M-F, 8:30a-4p
Services: Client advocacy; case management
Waiting List: N Bilingual Services: N

Jefferson Parish Human Services Authority

5001 Westbank Expressway Room 124
Marrero, LA 70072
Phone: 504-349-8702 Fax: 504-349-8703
www.jpghsa.org
M-F, 8a - 5p
Services: Transportation; case management
Waiting List: N Bilingual Services: Y (Spanish)

MCLNO HIV Outpatient Clinic

136 S. Roman Street
New Orleans, LA 70112
Phone: 504-903-6959 / 504-903-0729 Fax: 504-903-5164
M-F, 8a-4:30p
Services: Primary medical care-labs; primary medical care; case management; drug reimbursement; oral healthcare
Waiting List: N Bilingual Services: Y (Spanish)

N'R Peace

3052 Gen DeGaulle Ave., Suite 201
New Orleans, LA 70114
Phone: 504-364-1950, 504-365-7260 Fax: 504-365-7262
M-F/Sat by appt, 9a-4:30p, evening by appt.
Services: Case management; client advocacy; outreach
Waiting List: N Bilingual Services: Y

NO/AIDS Task Force

2601 Tulane Avenue
New Orleans, LA 70119
Phone: 504-821-2601 Fax: 504-821-2040, 504-821-9992
www.noaidstaskforce.org
M-F, 8:30a-5p
Services: HIV medical care; case management; client advocacy; drug reimbursement; emergency financial assistance; housing assistance; mental health services; nutritional services-home delivered meals; psychosocial support
Waiting List: N Bilingual Services: Y (Spanish)

Odyssey House

1125 N. Tonti St.
New Orleans, LA 70119
Phone: 504-821-9211 Fax: 504-899-8198
www.odyssey-house.org
7 days, 24 hrs
Services: Substance abuse outpatient
Waiting List: N Bilingual Services: Y (Spanish)

Shelter Resources, Inc. (Belle Reve)

3027-29 and 3037 Royal Street
New Orleans, LA 70117
Phone: 504-945-9455 Fax: 504-942-2660
www.bellereve.org
7 days, 24 hrs (9a-5p Admin Staff)
Services: Supportive housing
Waiting List: Y Bilingual Services: Y

Southeast Louisiana Area Health Education Center (SEAHEC)

1302 J. W. Davis Dr.
Hammond, LA 70403
Phone: 985-345-1119 Fax: 985-419-9486
M-F, 8:30a-5p
Services: Case management; transportation; oral health care; nutritional services-food bank
Waiting List: N Bilingual Services: Unk

St. John #5 the Baptist

3635 Hamburg St.
New Orleans, LA 70122
Phone: 504-610-8471, 504-283-7376
Fax: 225-243-5166, 504-283-7378
www.faithlikejesus.org
Tues-Friday, 10:30a-4p
Services: Outreach
Waiting List: N Bilingual Services: N

Addictive Disorders

Alcoholics Anonymous Central Office

Call for meeting locations
Phone: 504-779-1178
M-F, 9a-4:45 p
Services: Alcoholics Anonymous group meetings
Waiting List: N Bilingual Services: Y

Bridge House (Treatment Site)

1160 Camp St.
New Orleans, LA 70130
Phone: 504-522-2124 Fax: 504-524-3368
www.bridgehouse.org
7 days, 24 hours
Services: Substance abuse / alcohol treatment; males only 18 yrs +
Waiting List: Y Bilingual Services: N (For now)

Council on Alcohol & Drug Abuse (CADA)

3520 General de Gaulle Suite 5010
New Orleans, LA 70114
Phone: 504-362-4272 Fax: 504-362-9561
M-F, 8a-4:30p
Services: Drug and alcohol assessment/evaluation; Adults:\$70, Adolescents: \$75; no insurance; sliding scale; prevention presentations at local schools for teachers/students ; referrals; call and make appt;
Waiting List: N Bilingual Services: Y (Spanish)

Grace House

1401 Delachaise St.
New Orleans, LA 70115
Phone: 504-838-5180 Fax: 504-895-0041
www.ghla.com
7 days, 24 hours
Services: Residential program; individual therapy; group therapy; relapse prevention; 12-step based; family therapy; after care for graduates of Grace House; 6-month commitment is asked
Waiting List: Y Bilingual Services: N

LA Rehab Services (LRS)

6620 Riverside Dr. Suite 101
Metairie, LA 70003
Phone: 504-838-5180 Fax: 504-838-5413
www.dss.state.la.us
M-F, 8a-4:30p
Services: Employment services to people with disabilities; independent living skills; mission to assist to obtain/maintain employment; rehab services; partner with businesses
Waiting List: N Bilingual Services: N

Living Witness

1528 Oretha Castle Haley Blvd.
New Orleans, LA 70113
Phone: 504-524-2959
M-F, 8a-4:30p
Services: inpatient substance abuse treatment for males

NOCAD (Metropolitan District Office)

1614 Orethea Castle Hailey Blvd.
New Orleans, LA 70113
Phone: 504-568-0205 Fax: 504-568-9040
www.mhsdla.org
M-F, 8a-4:30p
Services: gambling addiction, substance abuse; people with development disabilities
Waiting List: N Bilingual Services: Y (Spanish, Vietnamese)

NOCAD Central City Clinic

2221 Phillips St (entrance on Simon Bolivar)
New Orleans, LA 70113
Phone: 504-568-6650
M-F, 8a-4p
Services: Services: Mental health; gambling addiction, substance abuse; people with development disabilities
Waiting List: N Bilingual Services: N

NOCAD Chartres Ponchatrain Clinic

719 Elysian Fields
New Orleans, LA 70116
Phone: 504-942-8358
M-F, 8a-4p
Services: Services: Mental health; gambling addiction, substance abuse; people with development disabilities
Waiting List: N Bilingual Services: N

NOCAD Plaquemines Behavioral Clinic

3708 Main St
Belle Chasse, LA 70037
Phone: 504-393-5624
M-F, 8a-4p
Services: Services: Mental health; gambling addiction, substance abuse; people with development disabilities
Waiting List: N Bilingual Services: N

Resources for Human Development Pathways

1629 Apache Dr. Apt A
Harvey, LA 70058
Phone: 504-227-8700 Fax: 504-363-0000
Services: homeless/mental illness/substance abuse services males and females 18 yr +
Waiting List: N Bilingual Services: N

Responsibility House

521 Hamilton
Gretna, LA 70062
Phone: 504-324-6265
7 days, 24 hrs
Services: Men's residential SA program

Waiting List: N Bilingual Services: Y

Responsibility House, Social Detoxification

5001 Westbank Expressway, Suite B
Marrero, LA 70056
Phone: 504-371-0206 Fax: 504-261-5226
Services: referral services; 7-10 days programs; medical detoxification;
accept men and women
Waiting List: N Bilingual Services: N

Responsibility House – Supportive Services

401 Whitney
Gretna, LA 70056
Phone: 324-6265
7 days, 24 hrs
Services: Supportive services for homeless, and those with history of
MH or SA, or HIV positive
Waiting List: N Bilingual Services: N

River Oaks

1525 River Oaks Rd. West
New Orleans, LA 70123
Phone: 504-734-1740 Fax: 504-733-7020
www.riveroakshospital.com
7 days, 24 hours
Services: Chemical dependency; children and adolescent program;
truma program; eating disorder program; adult psychiatric care
Waiting List: N Bilingual Services: Y (Spanish)

Children Services

Headstart (Total Community Action)

1629 Simon Bolivar Ave
New Orleans, LA 70114
Phone: 504-524-1281 Fax: 504-872-0339
M-F, 9a-3p
Services: Pre-school services to poverty stricken families;
comprehensive services to these children--free meals, medical, dental,
mental health care
Waiting List: Y Bilingual Services: N (For now)

New Orleans Oral School for Deaf and Hard of Hearing Children

4000 West Esplanade Ave.
Metairie, LA 70002
Phone: 504-885-1606 Fax: 504-885-2603
www.oraldeased.org/schools/neworleans
M-F, 8a-4:30p
Services: Early intervention for deaf and hard of hearing children;
speech therapy; babies will be serviced at home; children of 18 mon or
older could enroll at school
Waiting List: N Bilingual Services: Y (For parents)

Total Community Action

1420 S. Jeff Davis, 2nd Fl
New Orleans, LA 70125
Phone: 504-872-0355 Fax: 504-872-0339
www.tca-nola.org
Services: Case management with Head Start; Entergy assistance; job
development; senior services; tax preparations
Waiting List: Y Bilingual Services: Y (Spanish)

Armstrong Family Services

3736 S. Claiborne Ave.
New Orleans, LA 70125
Phone: 504-899-2995
M-F, 8a-5p

Services: families with male children 7 years or older; families must find
housing in Orleans Parish
Waiting List: Unk Bilingual Services: N

Housing Assistance

Baptist Friendship House

813 Elysian Fields Ave
New Orleans, LA 70117
Phone: 504-949-4469
M-F, 9a-5p
Services: Meals; computer classes; sewing classes; resource center;
assistance employment; resume writing; school supplies; literacy;
English as Second Language classes; transitional housing will open in
August, and the facility will be for women only
Waiting List: N Bilingual Services: N

Catholic Charities Baronne Street Transition Housing

2407 Baronne St.
New Orleans, LA 70114
Phone: 504-269-9311 Fax: 504-269-4986
7 days, 24 hours
Services: Westbank; up to a year, usually working people; case
management; budgeting; counseling and/or referral
Waiting List: N Bilingual Services: N

Catholic Charities Ciara House

1131 St. Andrew St.
New Orleans, LA 70130
Phone: 504-5248394 Fax: 524-0224
7 days, 24 hours
Services: transitional housing program for chronically homeless or those
with mental health issues, permanent housing placement, hospital
diversion program.
Waiting List: N Bilingual Services: N

Covenant House: (Rights of Passage Apartment Living)

611 N. Rampart St.
New Orleans, LA 70112
Phone: 504-584-1111
7 days, 24 hours
Services: transitional housing for males, females, and families between
the ages of 18 and 21
Waiting List: N Bilingual Services: N

Gateway Recovery

4103 LacCourure
Harvey, LA 70058
Phone: 504-368-9935
7 days, 24 hours
Services: Male vets or males with substance abuse or mental illness; will
take homeless with above criteria; max capacity 160 beds
Waiting List: N Bilingual Services: N

Catholic Charities Hope Haven

1101 Baratavia Blvd
Marrero, LA 70072
Phone: 504-347-5581 Fax: 504-340-2075
7 days, 24 hours
Services: children, 5-18 y/o, who have emotional disorder; 24 hour care;
onsite school; health clinic; individual/family therapy; referral or call;
max capacity 120; admission ext 299; no medicaid
Waiting List: Y Bilingual Services: Y (Spanish)

Hope House Family Transitional Program

916 St. Andrews St.
New Orleans, LA 70130
Phone: 504-522-4235 Fax: 504-525-0011
M-F, 9a-4:30p

Services: 6-9 months program; homeless families; case management;
referral to other services; employment placement
Waiting List: Y Bilingual Services: N

House of Ruth

1111 Newton St.
Algiers, LA 70114
Phone: 504-366-6774

Services: Families with dependent children; perhaps individuals later;
rental assistance; temporary location
Waiting List: N Bilingual Services: N

Last Hope

1302 Magazine St.
New Orleans, LA 70130
Phone: 504-522-2665 Fax: 504-524-2977
7 days, 24 hours

Services: males with mentally ill homeless; 18 +; case mgt. services;
independent living skills; assistance with taking meds; no specific time
frame (about 1yr); sometimes females and <18; sliding scale
525\$/month; will accept individuals who can't pay
Waiting List: N Bilingual Services: Y (Spanish)

Lindy's Place

2407 Baronne St.
New Orleans, LA 70113
Phone: 504-269-0184

7 days, 24 hours Intake: 8-5
Services: 8 month program; case management services; single
homeless women only
Waiting List: Y Bilingual Services: N

Living Witness

1528 Oretha Castle Haley Blvd.
New Orleans, LA 70113
Hours: 8a - 5p
Phone: 504-524-2959

Services: inpatient males with substance abuse
Waiting List: N Bilingual Services: N

Ozanam Inn, Extended Service Program

843 Camp St.
New Orleans, LA 70130
Phone: 504-523-1184 Fax: 504-523-1187
M-F, 8a-4p Intake for overnight clients

Services: 3 meals per day; volunteer to work at Ozanam, 60 days, help
save money to find a place to live; medical transitional client--people
recovering from medical conditions, specified length of time, then can
go to the volunteer program; Outside transitional pr
Waiting List: Y, for Outside Tran. program only Bilingual Services: N

Resources for Human Development Pathways

1629 Apache Dr. Apt A
Harvey, LA 70058
Phone: 504-227-8700 Fax: 504-363-0000

Services: males and females 18 years or older, homeless/mental
illness/substance abuse accepted
Waiting List: Unk Bilingual Services: Unk

RHD Family House

1125 Inca Ct. Apt B
Harvey, LA 70058
Phone: 504-367-7600 Fax: 504-367-7755
M-F, 9a-4p

Services: Women with substance abuse with children < 12 or pregnant
women; 6 month program; case mgt, relapse prevention, day care
offered, assistance finding housing; call for appt
Waiting List: Y Bilingual Services: Unk

Shelter / Housing

Jefferson Parish Care Center's Bridge to Self-Sufficiency

1108 Barataria Blvd.
Marrero, LA 70072
Phone: 504-347-0772

M-F, 8:30a-5p
Services: off-site transitional housing for families; one parent has to be
working and willing to pay a pro rata amount of rent
Waiting List: N Bilingual Services: N

Care Center Westbank (Catholic Charities)

1108 Barataria Blvd.
Marrero, LA 70072
Phone: 504-347-0772 Fax: 504-371-8783
7 days, 24 hours Intake: 9a-10p

Services: emergency housing, case management; assessment done;
singles/couples housing for 45 days; families for 90 days; referral to
outside program; help saving money to find future housing
Waiting List: N Bilingual Services: N

Common Ground Women Center

Battered women's center; not address published
New Orleans, LA
Phone: 504-717-5536 Fax: 504-940-0843 Attn: C.G. Women Center
7 days, 24 hours Intake: 9am - 7pm
Services: meals; housings; women and young children; evacuees and
returners from hurricane; sometimes take women escaping from
domestic violence houses; no limits on time frame
Waiting List: Y Bilingual Services: Y (French)

Covenant House

611 N. Rampart St.
New Orleans, LA 70112
Phone: 504-584-1111
7 days, 24 hours

Services: case management, after care, education, referral system, 16-24
males and females and their children, limited space
Waiting List: Y Bilingual Services: Y (Spanish)

Boy's Town / Girls Town

1008 Behrman Hwy
Gretna, LA 70056
Phone: 504-392-4501
7 days, 24 hours

Services: youth with behavioral problems, counseling; private placement;
2-3 weeks program, sometimes longer; 12-17 year old boys and girls,
bring ID, immunization records, birth certificate if possible.
Waiting List: N Bilingual Services: Y (Spanish)

Metropolitan Battered Women's Shelter

P.O.Box 10775
Jefferson, LA 70181
Phone: 504-837-5400 Fax: 504-828-2893
www.metrobatteredwomen.com
7 days, 24 hours

Services: referral services; attorney for consultation; sexual abuse and
stalking; call hotline for domestic violence; emergency shelter for 6
weeks; accepting women and children under 17; only accept women
dealing with eminent danger from intimate partner
Waiting List: N Bilingual Services: Y (Spanish)

Ozanam Inn, Emergency Shelter

843 Camp St.
New Orleans, LA 70130
Phone: 504-523-1184 Fax: 504-523-1187
7 days, 24 hours
Services: Give 3 meals per day; accept discharge from hospital if a bed is available, no specific time or limits on how long men can stay; give cloth; 21+ men only
Waiting List: N Bilingual Services: N

St. Jude Center

400 N. Rampart St.
New Orleans, LA 70112
Phone: 504-522-8290
7 days, 24 hours Intake: 9a-3p
Services: Sleeping/beds; kitchen available for cooking; people responsible for their own food; just women; women with children should note that there is no baby sitting service;
Waiting List: N Bilingual Services: N

Food Assistance

Second Harvesters Food Bank

Call for locations through NO EMA
Phone: 504-734-1322
<http://no-hunger.org>
Services: Food assistance programs throughout area

Job/Education Programs

Goodwill Culinary Arts Program

2407 Baronne St.
New Orleans, LA 70117
Phone: 504-908-3433, 504-269-2206
M-Th, 8:30a-4:30p
Services: Provides instruction on basic cooking, baking, sanitation; assistance with resume and employment placement; ages 17 and older; no outstanding warrants; low income guidelines; accepts individuals on parole; 8-12 week duration; 15 spaces; flexible w/ pay
Waiting List: N Bilingual Services: N

Even Start Bayou Consortium Family Literacy

4600 River Road
Marrero, LA 70072
Phone: 504-349-8605 Fax: 504-349-8603
M-F, 8:30a-4p
Services: Comprehensive literacy program for adult women with a child between 6wks and 7yrs old
Waiting List: N Bilingual Services: N

Algiers Career Center

3520 General DeGualle Dr Suite 1030
New Orleans, LA 70114
Phone: 364-5625
M-F, 8:30a-4:30p
Services: Job training program
Waiting List: Unk Bilingual Services: Unk

Louisiana Rehabilitation Services

6620 Riverside Dr Suite 101
Metairie, LA 70003
Phone: 838-5180
M-F, 8:30a-4:30p
Services: Job training program

Legal Assistance

Loyola School of Law Clinic

7214 St. Charles Ave, Box 901
New Orleans, LA 70118
Phone: 504-861-5590
<http://law.loyno.edu>
Services: Legal services

NOLAC-New Orleans Legal Assistance

1010 Common St. Suite 1400A
New Orleans, LA 70112
Phone: 504-529-1000 Fax: 504-529-1008 504-529-1009
M-F, 8:30a-5p
Services: Civil cases; no criminal; not fee generating; divorces; custody; domestic violence; bankruptcy; bad construction contracts; public benefits-s.s. food stamp; tax division-IRS; housing unit-not landlords, but tenants; evictions, return of rental deposits.
Waiting List: N Bilingual Services: Y (Spanish)

The Pro-Bono Project

615 Baronne St. Suite 201
New Orleans, LA 70113
Phone: 504-581-4043 Fax: 504-566-0518
www.probono-no.org
M-F, 8:30a-4:30p
Services: Civil legal services not fee generating; divorces; bankruptcy; custody; non-emergency--no court dates or anything that has an emergency aspect to it
Waiting List: N Bilingual Services: N

Medical Services

Algiers Fishers Health Clinic

4422 Gen. Meyers & Holiday
Algiers, LA 70114
Phone: 504-364-4066
M-F, 8a-5p
Services: Primary care services; mental health; \$25 fee; accept walk-ins

Children's Hospital

200 Henry Clay Avenue.
New Orleans, LA 70118
Phone: 504-896-9511
Services: primary and urgent/emergency medical care for children up to age 21, infectious disease, specialty care.
Waiting List: No Bilingual Services: Yes

Common Ground Claiborne Clinic

3710 N. Claiborne St.
New Orleans, LA 70117
Phone: 413-320-1320
Call for hours
Services: T, Th, Sun, 10-4 for vaccinations and primary care; M-F 9-5 for First-aid care and referrals

Common Ground Health Clinic

1400 Teche St.
Algiers, LA 70114
Phone: 504-361-9800
Call for hours
Services: Primary care services; social work, counseling and mental health; massage, acupuncture; herbalist

Covenant House / Tulane Clinic

611 N. Rampart St.
New Orleans, LA 70112
Phone: 504-584-1167

M-Th, 9a-4p; F, 9a-12p
Services: Mental and primary health care services for adults; substance abuse counseling; immunizations, and medical assistance

Hutchinson Clinic

1545 Tulane Ave, 2nd and 3rd Fl
New Orleans, LA 70112
Phone: 504-903-2373
M-F, 8a-4:30p

Services: general medical care for adults; including lab work (no radiology); women's health (by appointment only); access to former Charity patients' electronic records

Charity Hospital Clinic at Lord and Taylor

1515 Poydras Ave
New Orleans, LA 70112
Phone: 504-903-5014
M-F, 8a-4:30p

Services: Primary and urgent / emergency care for adults; including lab work (no radiology); women's health (by appointment only); infectious disease services; access to former Charity patients' electronic records

Ida Hymel Health Clinic

1111 Newton St.
Algiers, LA 70114
Phone: 504-364-4023
M-F, 8a-3p

Services: Primary care services; pediatric and adult; WIC program

Jefferson Parish Health Unit (A)

1111 North Causeway
Metairie, LA 70001
Phone: 504-838-5100
M-F, 8a-3p

Services: STD testing and treatment; TB testing and treatment; immunization; prenatal care; pregnancy testing; family planning; PAP smears; birth control, breast exams; environmental health services; WIC; HIV counseling and testing.

Jefferson Parish Health Unit (B)

1855 Ames St.
Marrero, LA 70072
Phone: 504-349-8802
M-F, 8a-4:30p

Services: STD testing and treatment; TB testing and treatment; immunization; prenatal care; pregnancy testing; family planning; PAP smears; birth control, breast exams; environmental health services; WIC; HIV counseling and testing.

Mental Health Services

Algiers Fishers Health Clinic

4422 Gen. Meyers & Holiday
Algiers, LA 70114
Phone: 504-364-4066
M-F, 8a-5p

Services: Primary care services; mental health; \$25 fee; accept walk-ins

Common Groud Health Clinic

1400 Teche St.
Algiers, LA 70114
Phone: 504-361-9800
Call for hours

Services: Primary care services; social work, counseling and mental health; massage, acupuncture; herbalist

Covenant House / Tulane Clinic

611 N. Rampart St.
New Orleans, LA 70116
Phone: 504-584-1167

M-Th, 9a-4p; F, 9a-12p
Services: psychiatry for adults

Last Hope

1302 Magazine St.
New Orleans, LA 70115
Phone: 504-524-6805 504-522-2665

Services: males and females with mental illness

New Orleans Adolescent Hospital (NOAH), Eastbank Outpatient Clinic

210 State St.
New Orleans, LA 70118
Phone: 504-897-4758, 504-897-3400 Fax: 504-896-4918

M-F, 9:30a-6p 10a-4p, walkins
Services: Health assessment, psychiatric care; medication management; family therapy; individual therapy; resident nurse on duty
Waiting List: N Bilingual Services: N

New Orleans Adolescent Hospital, Westbank Outpatient Clinic / Algiers Child and Adolescent Behavioral Health Center

4422 Gen. Meyer Ave
New Orleans, LA 70131
Phone: 504-432-8965 Fax: 504-364-4077
M-F, 8a-4:30p

Services: Outpatient services; individual therapy; referral assistance; medical management; psychological evaluation; assessment; consultation with schools
Waiting List: N Bilingual Services: Y (Spanish, French)

NOCAD (Metropolitan District Office)

1614 Orethea Castle Hailey Blvd.
New Orleans, LA 70113
Phone: 504-568-0205 Fax: 504-568-9040
www.mhsdla.org
M-F, 8a-4:30p

Services: Mental health; gambling addiction, substance abuse; people with development disabilities
Waiting List: N Bilingual Services: Y (Spanish, Vietnamese)

NOCAD Central City Clinic

2221 Phillips St (entrance on Simon Bolivar)
New Orleans, LA 70113
Phone: 504-568-6650
M-F, 8a-4p

Services: Services: Mental health; gambling addiction, substance abuse; people with development disabilities
Waiting List: N Bilingual Services: N

NOCAD Chartres Ponchatrain Clinic

719 Elysian Fields
New Orleans, LA 70116
Phone: 504-942-8358
M-F, 8a-4p

Services: Services: Mental health; gambling addiction, substance abuse; people with development disabilities
Waiting List: N Bilingual Services: N

NOCAD Plaquemines Behavioral Clinic

3708 Main St
Belle Chasse, LA 70037
Phone: 504-393-5624
M-F, 8a-4p
Services: Services: Mental health; gambling addiction, substance abuse;
people with development disabilities
Waiting List: N Bilingual Services: N

Resources for Human Development Pathways

1629 Apache Dr. Apt A
Harvey, LA 70058
Phone: 504-227-8700 Fax: 504-363-0000
Services: males and females 18 years or older, homeless/mental
illness/substance abuse accepted
Waiting List: N Bilingual Services: N

River Oaks

1525 River Oaks Rd. West
New Orleans, LA 70123
Phone: 504-734-1740 Fax: 504-733-7020
www.riveroakshospital.com
7 days, 24 hours
Services: Chemical dependency; children and adolescent program;
trauma program; eating disorder program; adult psychiatric care
Waiting List: N Bilingual Services: Y (Spanish)

Public Assistance

Medicaid Program

Available through parish health units and other locations
Phone: 888-342-6207/ 800-220-5404 (TTY)
M-F, 8a-4p
Services: Medicaid enrollment and verification
Waiting List: N Bilingual Services: N

Office of Family Support - Food Stamp

3510 Gen Meyer
New Orleans, LA 70114
Phone: 504-361-6366
M-F, 8a-4p
Services: Food stamp benefits
Waiting List: N Bilingual Services: N

Social Security Administration

115 Terry Parkway (Terrytown), 4436 Veterans Blvd (Metairie), 1515
Poydras Suite 1510
New Orleans, LA 70112
Phone: 800-772-1213
www.socialsecurity.gov
M-F, 8a-4p
Services: Social Security benefits
Waiting List: N Bilingual Services: N

WIC (Women Infants and Children)

Public health clinics; 222 Simon Bolivar Blvd / Ida Hymel
Phone: 800-251-2229
M-F, 8a-4p
Services: Nutritional assistance for pregnant women, infants and
children (up to age 5)

Childcare Assistance Program (CCAP)

3510 Gen Meyer
New Orleans, LA 70114
Phone: 504-361-6366
Services: Childcare assistance program

Child Protection

Orleans (1010 Common); Jefferson (8000 W. Commerce)
Phone: 680-9000 (Orleans) / 736-7003 (Jeff)
Services: Child protective services

Senior Services

Jefferson Council of Aging

6640 Riverside Dr., Suite 140
Metairie, LA 70003
Phone: 504-888-5880 Fax: 504-888-5887
www.jcoa.net
M-F, 8:30a-4:30p
Services: Information and referral; home delivered meals; transportation
to meal site; 11 senior centers; respite and personal care for 60 yr+
Waiting List: N Bilingual Services: Y (Spanish)

Total Community Action

1420 S. Jeff Davis, 2nd Fl
New Orleans, LA 70125
Phone: 504-872-0355 Fax: 504-872-0339
www.tca-nola.org
Services: Senior services; Entergy assistance; tax preparations
Waiting List: Y Bilingual Services: Y (Spanish)

Services for Homeless

Unity for the Homeless (Van: Project Reach)

2407 Baronne St.
New Orleans, LA 70113
Phone: 504-269-0184 Fax: 504-523-1187
www.unityforthehomeless.org
M-F, 9a-4p
Services: Get people to services; will bring people to services, help get
services; refers people to programs, keeps track of people
Waiting List: N Bilingual Services: N

Homeless Assistance Program (NOPD)

334 Royal St.
New Orleans, LA 70130
Phone: 504-259-9336, 504-658-6715 Fax: 504-523-2336
M-F, noon-8p (varies on need)
Services: Outreach; chronically homeless is target group; assist police
when a person who is homeless is found; drop people off at services,
hospitals, substance abuse services, ect; wheelchair lift
Waiting List: N Bilingual Services: N

Supportive Housing (Responsibility House)

401 Whitney St. Suite 605
Gretna, LA 70058
Phone: 504-366-6217 Fax: 504-366-7642
M-F, 8a-5p
Services: Case management, random drug screening, assistance
employment, self-support--help get people back on their feet and
become self-sufficient, not a homeless shelter--no beds, only the men's
housing is overnight for the treatment program
Waiting List: N Bilingual Services: Y

Transportation

Jefferson Transit (JET)/MITS

3120 Lime St.
Metairie, LA 70006
Phone: 504-889-7156, 504-364-3450 Fax: 504-889-7159
www.jeffersontransit.org
M-Sun, 6:15am-8:15pm
Services: Curb to curb pickup; transportation services for Jefferson Parish
Waiting List: N Bilingual Services: N

LA Swift

Between New Orleans and Baton Rouge
Phone: 225-379-1232, 877-452-3683
Fax: www.laswift.com
www.laswift.com
Services: Free bus transportation between Baton Rouge and New Orleans

Medicaid Transportation

Phone: 800-836-9587
Services: Transportation for Medicaid eligible individuals

NO Regional Transit Authority (RTA)

Call for schedule
Phone: 504-248-3900
www.norta.com
Office: M-F, 8a-4p Services: Bus transportation in Orleans Parish