

2008 RESULT: PUBLIC SAFETY

First Quarter 2008

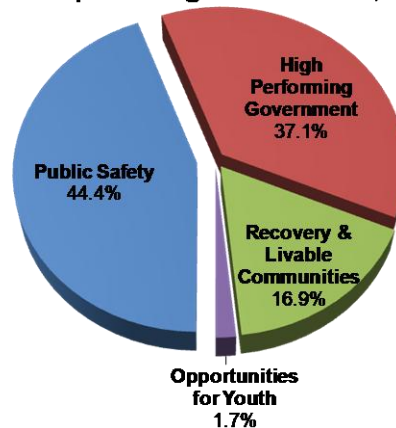
The Result Area *Public Safety* focuses making New Orleans a safer place to live, work, and play. To achieve this result, the City has placed particular emphasis on the most effective means of producing neighborhoods that are safe, namely:

- Confidence in the Criminal Justice System
- Crime Reduction
- Protection & Preparation for hurricanes and other hazards
- Crime Prevention
- Livable Neighborhoods

In 2008, the City dedicated 44.4% percent of its budget to funding programs targeted at this Result Area. This included funding for the following departments/Divisions:

- [New Orleans Police Department](#)
- [Emergency Medical Services](#)
- [Office of Homeland Security](#)
- [Criminal Sheriff](#)
- Criminal Justice Court
- [Municipal Court](#)
- [New Orleans Fire Department](#)
- [Office of Emergency Preparedness](#)
- [Criminal District Court](#)
- [Clerk of Criminal District Court](#)
- [Traffic Court](#)
- Coroner's Office
- Office of Criminal Justice Coordination
- [Orleans Parish District Attorney](#)

General Fund Expenditures 2008 Adopted Budget Total: \$467,651,451



Outcome Indicators

Outcome indicators are measures of the City's progress in making the city a safe place. The following indicators are the four key factors that the Mayor believes demonstrate the City's progress.

- Violent and total crime rates
- Number of cases accepted for prosecution by the District Attorney
- New Orleans Fire Department response times
- New Orleans Emergency Medical Services response times

Outcome Indicator: Violent and Total Crime Rates

In an effort to assess the City’s progress in combating and reducing crime, the New Orleans Police Department measures U.C.R., (Uniform Crime Reports), crime data. U.C.R. measures are determined by the Federal Bureau of Investigations. Measuring crime data in accordance with F.B.I. standards helps to ensure that the city is not only complying with local standards but also measuring itself against a national standard.

In the period January 2008 to March 2008, the New Orleans Police Department reported 278.4 violent crimes per 100,000 residents. This represents a 1.08% increase over the same period of the previous year. Non-violent crimes for the same two measureable periods decreased from 1414.3 per 100,000 residents to 1088.8 per 100,000 residents, representing a 23.02% decrease.

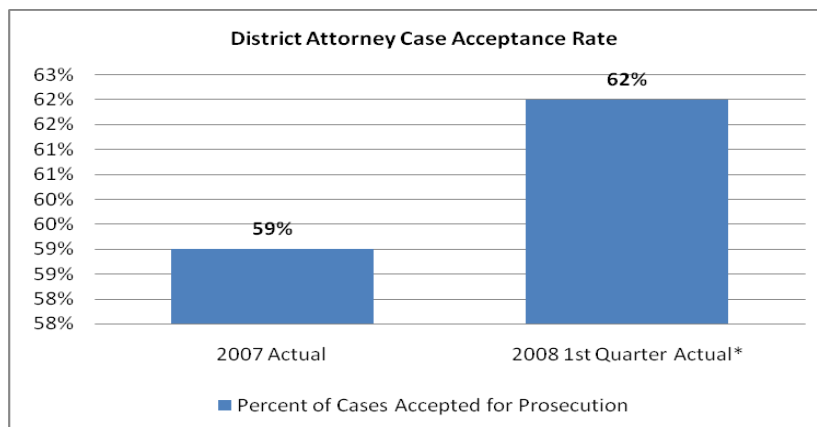
Measure	New Orleans U.C.R. Reportable Violent Crimes
1 st Quarter 2007 (per capita 100,000 residents)	275.4
1 st Quarter 2008 (per capita 100,000 residents)	278.4

Measure	New Orleans U.C.R. Reportable Violent Crimes
1 st Quarter 2007 (per capita 100,000 residents)	1414.3
1 st Quarter 2008 (per capita 100,000 residents)	1088.8

Outcome Indicator: Number of Cases Accepted for Prosecution by the District Attorney

Producing a safer New Orleans also means that criminals must be taken off of city streets. The Orleans Parish District Attorney must work to ensure that all cases brought before court are viable for prosecution. In doing so, the chances that a criminal is actually found guilty of the charges against him/her are significantly increased.

In 2007, the Orleans Parish District Attorney accepted 59% of total cases for prosecution. The office has already accepted 62% of cases during the first quarter of 2008. If this pace continues, this will represent a 3% increase. This information is provided by the Orleans Parish District Attorney.

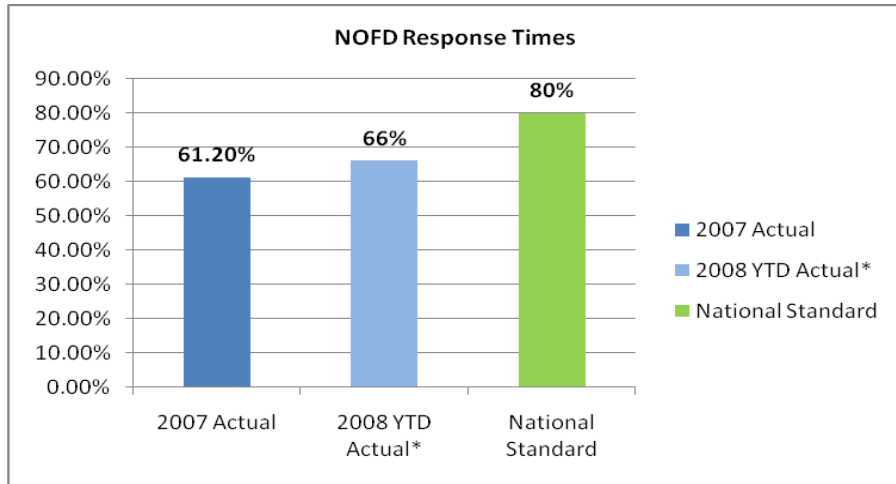


*As of April 30, 2008

Outcome Indicator: New Orleans Fire Department Response Times

In creating an environment where all New Orleanians feel safe to live, work, and play, it is of the utmost importance that emergencies are dealt with effectively and efficiently. Fire response times show us how proficiently the NOFD responds to emergencies. This information is provided by the New Orleans Fire Department.

The national standard for response time is 80% in six minutes. This essentially means that emergency personnel should be able to respond to 80% of all emergencies, (timed from the time of dispatch to the time it takes to actually get to the incident), in six minutes or less. Having recognized this, the New Orleans Fire Department set its target for 2008 at 80% in order to comply with the national standard. As of May 1, 2008, the department had a 66% response time, which is already a 4.8% increase over the 2007 actual of 61.2%.



*As of May 1, 2008

Outcome Indicator: New Orleans Emergency Medical Services Response Times

Response times to life threatening emergencies tell us what percentage of these emergencies can be reached in a certain time frame. It is the vision of Mayor Nagin and his administration that in order to make New Orleans safe, emergency personnel must respond to emergencies in a timely fashion.

According to the national standard for Emergency Medical Services response times, emergency personnel should be able to respond to 90% of all life threatening emergencies in 8 minutes and 59 seconds or less. In 2007, the New Orleans Emergency Medical Services responded to 75% of all life threatening emergencies in 11 minutes and 59 seconds or less. As of March 31, 2008, the department has responded to 48% of all life threatening emergencies in 11 minutes and 59 seconds or less. This information is from the New Orleans Emergency Medical Services.

Response Time Compliance	
2007 Actual	11:59 75% of the time
2008 1 st Quarter Actual*	11:59 48% of the time
National Standard	8:59 90% of the time

*As of March 31, 2008

Performance by Department

2008 FIRST QUARTER PERFORMANCE

New Orleans Police Department

I. Mission

The mission of the New Orleans Police Department is to provide professional police services to the public in order to maintain order and protect life and property. We will identify and solve problems by forming partnerships with the citizens of our community to enhance the quality of life for our citizens and visitors.

II. Department Results

In the 2008 Budget, the New Orleans Police Department set the following performance measures and their targets for 2008. Information on performance thus far in 2008 is below.

Measure	1st Quarter 2006	1st Quarter 2007	1st Quarter 2008
Per Capita Violent Crimes*	364	275	278
Per Capita Non-Violent Crimes*	2,539	1,414	1,089

*per 100,000 residents. Based on FBI Uniform Crime Report.

I. Comments

NOPD successes in the first quarter of 2008 were most visible in its stellar response to major events such as Sugar Bowl, Mardi Gras, and the NBA All Star Game. It was also during the First Quarter of the year when NOPD saw the arrival of many large pieces of new equipment, including:

- New Command Vehicles for major events, buses, vans, and body armor
- Implemented a \$1 million advertising campaign to enhance recruitment
- Purchased 100 AR-15 rifles

These activities succeeded with significant support from the State Appropriations Grant. Following NOPD's return to Police Headquarters, the Department is confident that 2008 will be another year that NOPD will successfully respond to the needs of all New Orleanians both courteously and competently. We will continue to protect and serve the City of New Orleans and all of her residents.

2008 FIRST QUARTER PERFORMANCE**New Orleans Fire Department****II. Mission**

The mission of the New Orleans Fire Department (NOFD) is to provide assistance to the community in all emergency situations; including those related to hazardous materials incidents, weather phenomena, and of course fire. NOFD is committed to using all of its professional training and resources to save lives and property regardless of the nature of the emergency.

III. Department Results

In the 2008 Budget, the New Orleans Fire Department set the following performance measures and their targets for 2008. Information on performance thus far in 2008 is below.

Performance Measure	2006 Actual	2007 Actual	2008 Target	2008 1st Quarter Actual*
Response times – Percentage of responses made within 6 minutes of dispatch to incident. These numbers represent only non-medical responses, not all responses.	62.3%	61.2%	80%	66%
Retention and recruitment – Measure of new hires and separations from payroll	# of Positions filled 705 % of Positions Filled 91.5%	# of Positions Filled 642 % of Positions Filled 83.3%	# of Positions Filled 770 % of Positions Filled 100%	# of Positions Filled 677 % of Positions Filled 86.4%
Saved property values	**	Total Value: \$1,160,108,910 Total Saved: \$1,116,637,268	***	Not Available
Number of Firefighter injuries & man hours lost	**	**	****	Not Available

*As of May 1, 2008

**Not measured until 2008

***New measure in 2008

****Data is tracked by an outside firm and was unavailable for this report

IV. Data Currently Tracked

NOFD Training

	2007	2008*
	% to ISO Standards	% to ISO Standards
20 hours per person per month (630 firefighters as a mean)	90.2%	100%
12 hours of officer training per year	91.7%	100%
12 hours of operating training per year	46.1%	100%
3 hours of haz-mat training per year	100%	100%
8 multi company drills per year	87.5%	100%
pump, aerial, and hose training	100% complete	100%

**As of May 1, 2008*

Community Safety Outreach Programs

	2007		2008*	
	Programs	Citizens Reached	Programs	Citizens Reached
Apparatus Demo	60	11,819	20	2,129
Career Day	10	1,395	8	754
Engine House Visits	15	431	1	22
Fire Safety Booth	10	3,737	1	150
Fire Safety House Flashy	3	938	2	279
Fire Safety Presentation	15	876	17	339
Juvenile Fire Setter Program	2	4	2	4
TOTALS	113	12,724	51	3,677

**As of May 1, 2008*

V. Comments

The New Orleans Fire Department continues to provide the level of service that the citizens of New Orleans have come to expect. NOFD responds to multi-alarm fires weekly, medical incidents daily, and all hazardous material incidents in, and some outside, the parish boundaries. Just this month, two members of the department, at great risks to themselves, jumped into Bayou St. John to rescue a man whose auto had plunged in and was submerged.

Also in 2008, NOFD has:

- Provided services for special events, including the Sugar Bowl, the Bayou Classic, the New Orleans Bowl, the BCS National Championship Game, the NBA All-Star Game, and the world renowned Jazz & Heritage Festival.
- Obtained a grant to make Baseline Physicals available for all members that want them and exercise equipment for use in the stations.
- Obtained another grant from the Federal Government to identify and tag blighted properties in our city to help ensure the safety of our firefighting forces. The prevention bureau will also work in conjunction with the Department of Safety and Permits to maximize efficiency.
- The Urban Search and Rescue Team (USAR) worked with the U.S. Coast Guard Auxiliary to develop a Boat Rescue Class to be taught at the national level.
- The Public Education Group's programs have reached 5,625 citizens from third graders to senior citizens.
- Strived to maintain the highest possible rating from the Insurance Service Organization (ISO), even in the face of significant losses following the devastating hurricanes of 2005.

2008 FIRST QUARTER PERFORMANCE

Emergency Medical Services

I. Mission

The mission of New Orleans Emergency Medical Services is to provide the highest quality pre-hospital emergency care to individuals living in and visiting New Orleans. As public servants, our sense of purpose will be reflected solely in our time sensitive, medically sound and respectful, compassionate delivery of this pre-hospital care.

II. Department Results

In the 2008 Budget, the New Orleans Emergency Medical Services set the following performance measures and their targets for 2008. Information on performance thus far in 2008 is below.

Performance Measure	2006 Actual	2007 Actual	2008 Target	2008 1st Quarter Actual
Total Revenue Collected	\$2,488,853	\$3,620,928	\$4.5 million	\$939,165
Rollover Rate – New Orleans EMS strives to handle all 911 calls in Orleans Parish rather than rolling them over to an external EMS service.	**	1.1%	<1%	0.05%
Wait Times – The amount of time that EMS personnel and equipment must remain at a hospital.	**	**	300 hours per month	Average of 554 hours per month
Response Time Compliance to all life threatening emergencies.	**	11:59 75% of the time	11:59 74.1% of the time	11:59 over 72.2% of the time
Vendor Performance will be measured through the tracking of billing, expeditious turnaround times for bills submitted, improved documentation and quicker returns to service for EMS units.	**	**	***	TBD

***Not measured until 2008*

****Not available at the time of this report*

III. Comments

EMS continues to keep its rollover rate at less than 1% as it handles over 700 calls per week. This was achieved by using system status management (improving operational efficiency), increasing the number of swing units covering the busy time of shift change, and consistent work with hospitals to address the "wait time" issue which impacts EMS's ability to respond.

EMS provides the following specialty services:

- SWAT medics
- Swift water technician trained medics
- USAR medics
- extrication technicians (we do all primary vehicle extrication in Orleans Parish)
- Bike team (paramedics/ALS on bikes for mass events)

- Mass event specialists to handle Mardi Gras, New Year's Eve, Essence Festival, Fench Quarter Fest, BCS Championship, and more
- EMS physicians on the streets
- ALS sprint response 24/7
- Honor Guard

EMS wait times skyrocketed in first quarter, approaching 500 hours per month, but decreased in June. "Wait time" refers to the time that EMS staff and equipment must wait at a hospital with patients. This decreases the ability to respond to subsequent calls. Further decreases will be achieved through ongoing negotiations with area hospitals and our increase deployment of units to offset this as well as assure ongoing compliance.

EMS is consistently at above 70% for code 3 calls in first quarter in less than 11:59 and above 70% much of the time. In the second quarter, the goal is to respond to 75% of calls in 11:59 or less.

2008 FIRST QUARTER PERFORMANCE

Orleans Parish District Attorney

I. Mission

The mission of the Orleans Parish District Attorney’s Office is to represent the state of Louisiana and the citizens of Orleans Parish by prosecuting violations of state criminal statutes. The District Attorney advocates for victims of crime, and upholds justice by prosecuting and investigating cases in an ethical, honest, and just manner. The performance of the District Attorney’s Office directly affects the Public Safety results area.

II. Department Results

In the 2008 Budget, the Orleans Parish District Attorney’s Office set the following performance measures and their targets for 2008. Information on performance thus far in 2008 is below.

Performance Measure	2006 Actual	2007 Actual	2008 1st Quarter Actual*
Case acceptance Rate	#	59%	62%
Total number of trials – judge to jury trial ratio	#	308 Judge: 127 Jury: 181	94 Judge: 39 Jury: 55
Trial Conviction Rate	#	67% Judge: 68% Jury: 66%	59% Judge: 67% Jury: 52%
Number of cases awaiting trial	#	2,700	2,828 [^]
Amount to time to make charging decision – The Orleans parish District Attorney will track the amount of time required to make a charging decision from the date a police report is received to the date the charging decision is made	**	**	#
Amount of time to prosecute a case from arraignment to resolution – the Orleans Parish District Attorney will track the time required to take a case from arraignment to final resolution	**	**	#

**As of April 30, 2008*

#Data not available

***Not measured until 2008*

[^]As of March 15, 2008

III. Comments

The Office of the District Attorney virtually eliminated the so-called 701 release problem during 2008. The attorneys in the Screening Division are working with New Orleans Police Officers to improve the quality of screening decisions by meeting regularly regarding violent offenses. The number of cases accepted for prosecution is approximately 60% of the state arrests referred by the Police Department. A Diversion program has tripled the number of clients served during 2008. All of this has been accomplished within the budget appropriated for our first quarter operations by the City of New Orleans in conjunction with funds provided by the various grants.

The Office of the District Attorney has remained within budget projections during the first quarter, and hopes to stay within budget during the remainder of the year. However, several grants due to be renewed this fall have been significantly reduced from prior year allocations, and below earlier projections for what was likely available for FY08. The Office is currently assessing the impact of these cuts on operations for the third and fourth quarters.